



The New Era for Printing

Technical Service Bulletin	
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How to solve paper jam 2013 Platform
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Release Object: Service Center

Maintenance Types :

Cartridge	☐	Installation	☐
Wireless Network	☐	Wired Network	☐
Paper	☒	App	☐
Print	☐	Scan	☐
Fax	☐	Set	☐
Firmware	☐	Others(hardware,etc)	☒

Applicable Model: P2200-2500、 M6200-6500、 M6600 series

UPDATING		
VERSION	MODIFIED CONTENTS	DATE

Written by : Benson	Verified by : Benson	Approved by : Herry
Date : 01/10/2021	Date : 01/10/2021	Date : 01/11/2021

PANTUM

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I. Problem Description

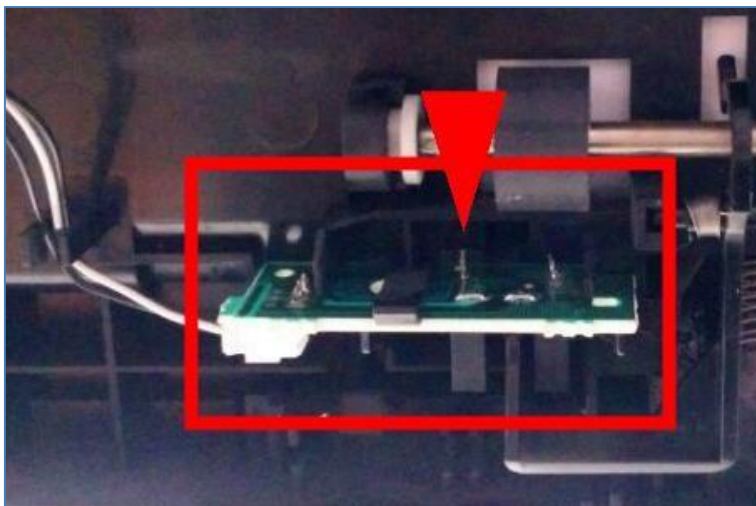
Paper jam

II. Causes

- (1) The paper path is dirty and the roller is slipping
- (2) The middle sensor and flag are abnormal
- (3) Use a refilled cartridge, the toner sticks to the fuser separation claws to form agglomerations

III. Solution

1. If the paper path is dirty, please clean the paper path
2. Check or replace the middle sensor board and flag (pay attention to the flag spring)



3. Clean the fuser separation claw, the tip must be exposed
4. Replace the fuser if the fuser is aging.

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IV.Remark