



The New Era for Printing

Technical Service Bulletin	
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How to solve the printer internal error 01

2013 Platform

Release Object: Service Center

Maintenance Types :

Cartridge	☐	Installation	☐
Wireless Network	☐	Wired Network	☐
Paper	☐	App	☐
Print	☐	Scan	☐
Fax	☐	Set	☐
Firmware	☐	Others(hardware,etc)	☒

Applicable Model: P2200-2500、 M6200-6500、 M6600 series

UPDATING		
VERSION	MODIFIED CONTENTS	DATE

Written by : Benson	Verified by : Benson	Approved by : Herry
Date : 01/10/2021	Date : 01/10/2021	Date : 01/11/2021

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I. Problem Description

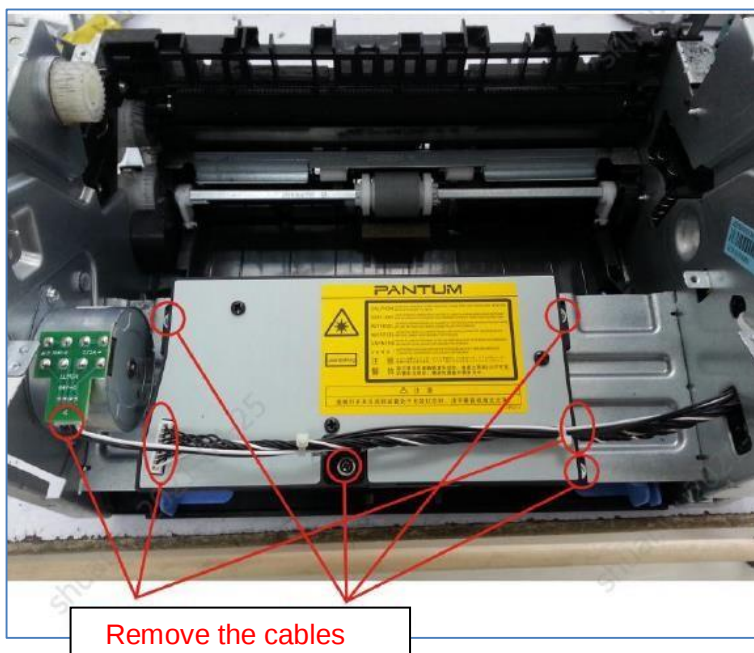
The screen shows "Internal error 01" when the printer is turned on.

II. Causes

LSU(Laser unit) is damaged.

III. Solution

1. Replace LSU



IV. Remark