



The New Era for Printing

Technical Service Bulletin	
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How to solve the printer occasionally print horizontal white bars

Release Object: Service Center

Maintenance Types :

Cartridge	☐	Installation	☐
Wireless Network	☐	Wired Network	☐
Paper	☐	App	☐
Print	☒	Scan	☐
Fax	☐	Set	☐
Firmware	☐	Others(hardware,etc)	☒

Applicable Model: P2200-2500、M6200-6500、M6600 series

UPDATING		
VERSION	MODIFIED CONTENTS	DATE

Written by : Benson	Verified by : Benson	Approved by : Herry
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PANTUM

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I. Problem Description

Occasionally print horizontal white bars

II. Causes

In a low-temperature and dry environment in winter or in a special environment, the accumulated static electricity of the fuser cannot be exported in time, which interferes with the normal printing process.

III. Solution

1. Install a eliminate static brush; Open the printer cover; Grab the top of the brush with tweezers.



2. Tear off the back adhesive paper and attach it to the sheet metal on the left side of fuser.



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3. Stick the eliminate static brush to the position flush with the lower part of the sheet metal, behind the pressure roller, and gently press to stick firmly.



IV. Remark