



The New Era for Printing

Technical Service Bulletin	
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How to solve the printer power failure 2013 Platform
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Release Object: Service Center

Maintenance Types :

Cartridge	☐	Installation	☐
Wireless Network	☐	Wired Network	☐
Paper	☐	App	☐
Print	☐	Scan	☐
Fax	☐	Set	☐
Firmware	☐	Others(hardware,etc)	☒

Applicable Model: P2200-2500、 M6200-6500、 M6600 series

UPDATING		
VERSION	MODIFIED CONTENTS	DATE

Written by : Benson	Verified by : Benson	Approved by : Herry
Date : 01/10/2021	Date : 01/10/2021	Date : 01/11/2021

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I. Problem Description

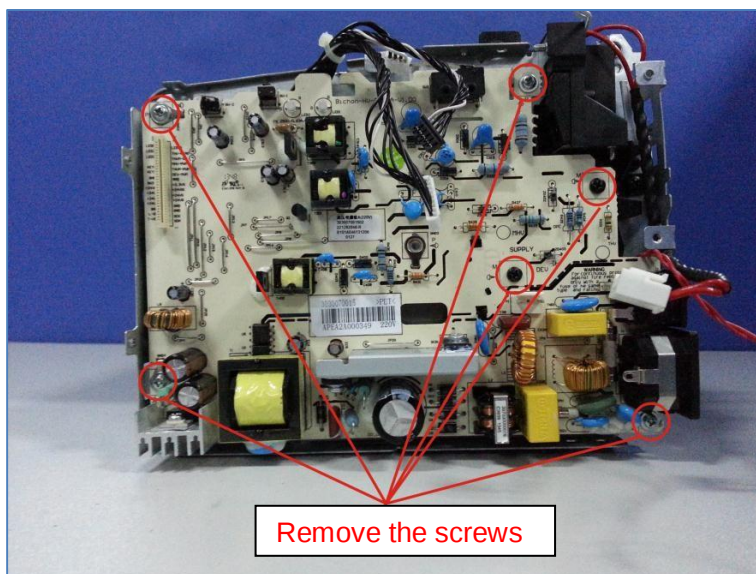
Power failure

II. Causes

- (1) Power board is damaged ---- Higher probability
- (2) Switch is damaged ---- Lower probability
- (3) Data board is damaged ---- Lower probability

III. Solution

1. Eliminate switch faults by shorting the switch or measuring on-off by a multimeter
2. Replace power board ---- Higher probability



3. Replace data board ---- Lower probability

PANTUM

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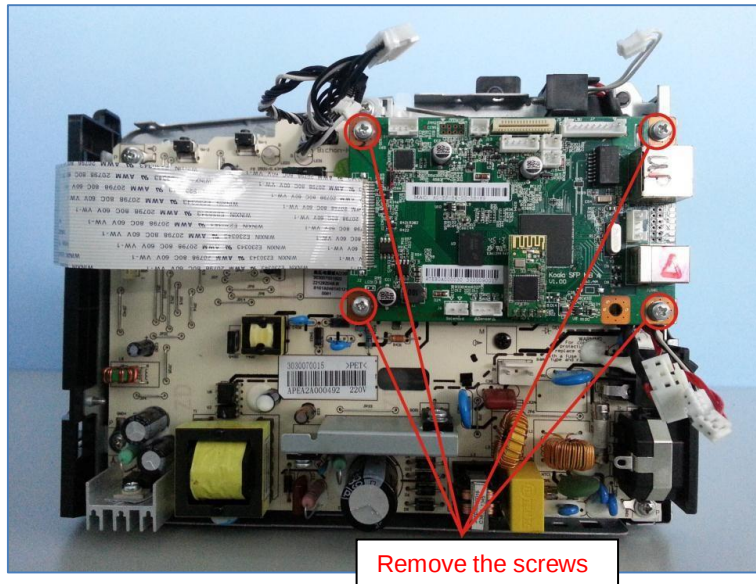
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IV. Remark