



The New Era for Printing

Technical Service Bulletin	
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How to solve freezing “Pantum” display/warm-up

Release Object: Service Center

Maintenance Types :

Cartridge	☐	Installation	☐
Wireless Network	☐	Wired Network	☐
Paper	☐	App	☐
Print	☐	Scan	☐
Fax	☐	Set	☐
Firmware	☐	Others(hardware,etc)	☒

Applicable Model: P2200-2500,M6200-6500,M6600,P3010-3060,P3300, M6700-M6800, M7100-7200,M7300 series

UPDATING		
VERSION	MODIFIED CONTENTS	DATE

Written by : Leon	Verified by : Benson	Approved by : Herry
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PANTUM

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I. Problem Description

Once printer is booted, printer continues to warm up or display "Pantum" logo. Screen/keys are not effective.



II. Cause

Data corrupted on data board.

III. Solution

Follow the procedure described below:

1. Reboot server times.
2. Replace data board.

IV. Remark