



The New Era for Printing

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How to solve duplex printing abnormal sound

Release Object: Service Center

Maintenance Types :

Cartridge	☐	Installation	☐
Wireless Network	☐	Wired Network	☐
Paper	☐	App	☐
Print	☐	Scan	☐
Fax	☐	Set	☐
Firmware	☐	Others(hardware,etc)	☒

Applicable Model: P3010-3060,P3300, M6700-M6800,M7100-7200,M7300 series

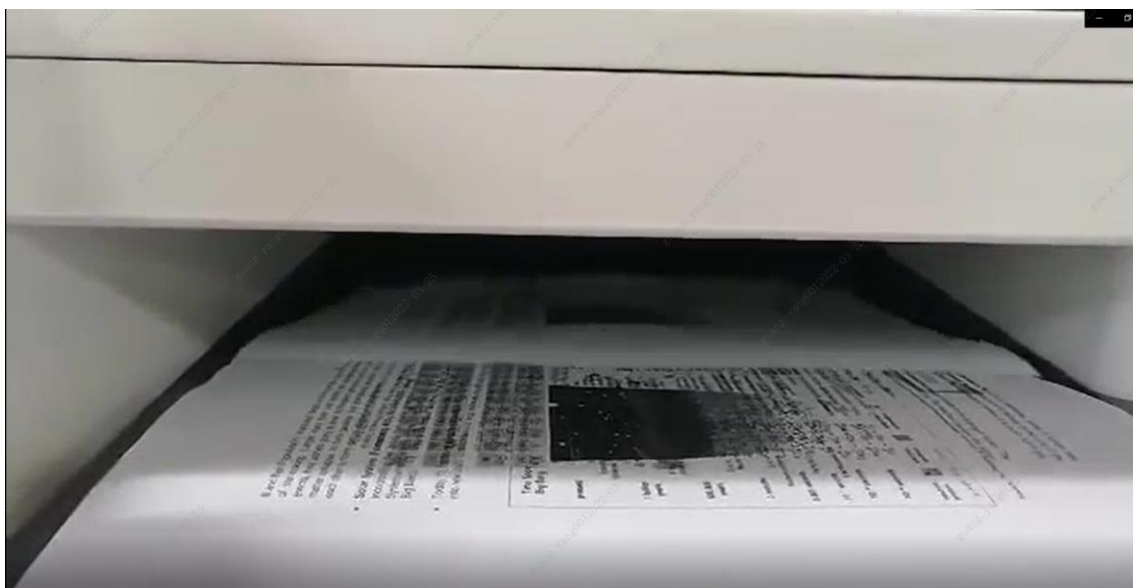
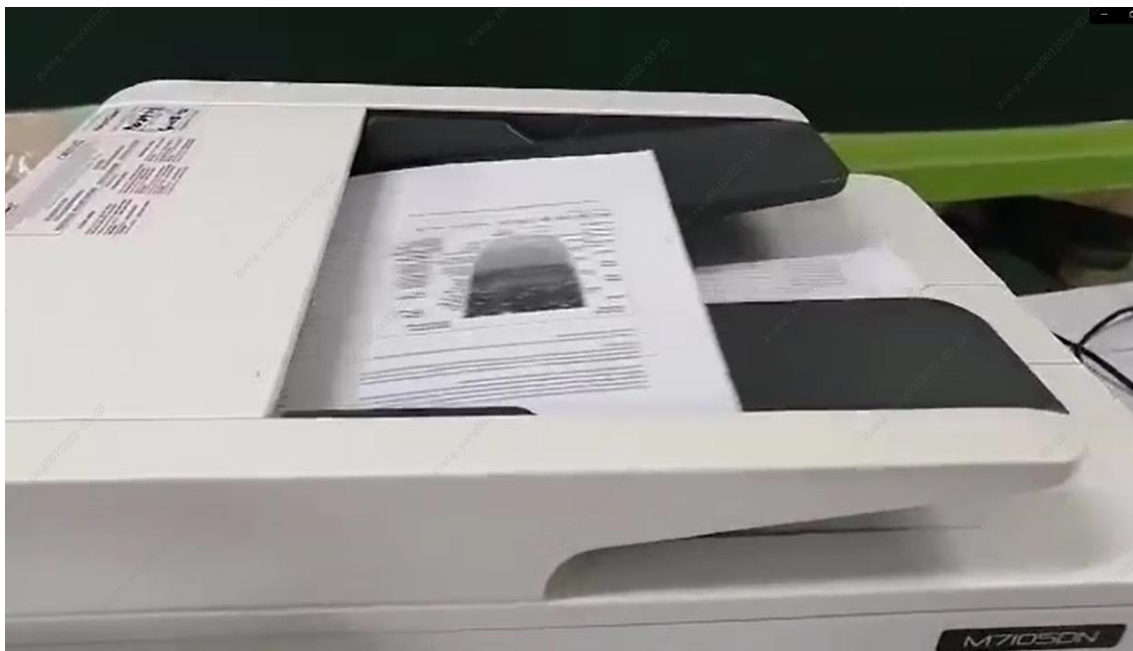
UPDATING		
VERSION	MODIFIED CONTENTS	DATE

Written by : Leon	Verified by : Benson	Approved by : Herry
Date : 25/03/2022	Date : 25/03/2022	Date : 25/03/2022

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I. Problem Description

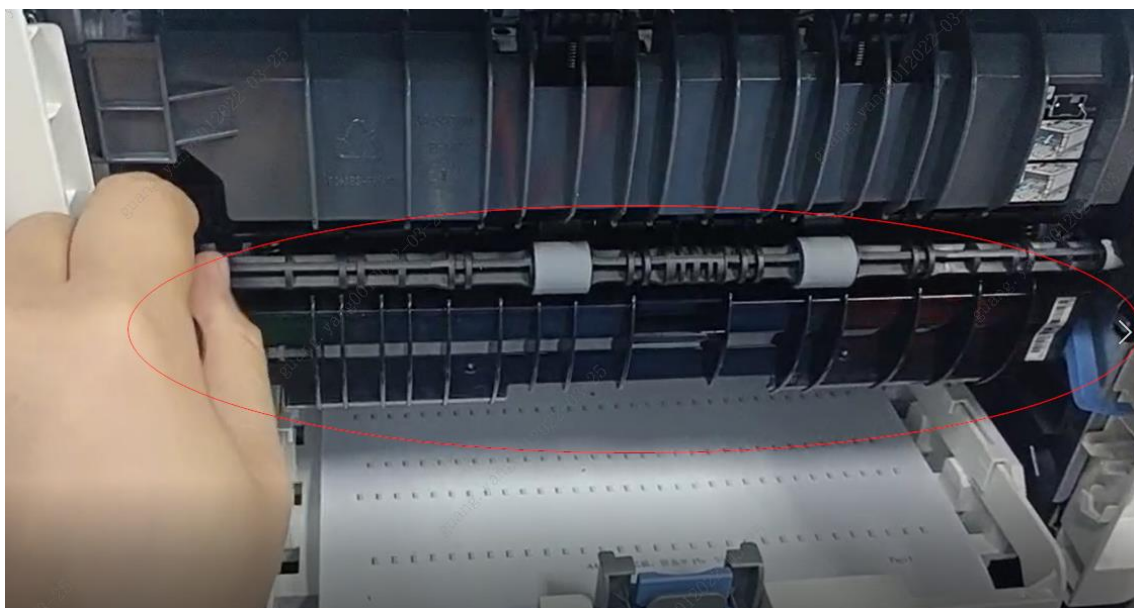
When duplex printing there is abnormal sound.



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II. Causes

Paper feed leading assembly is too tight.



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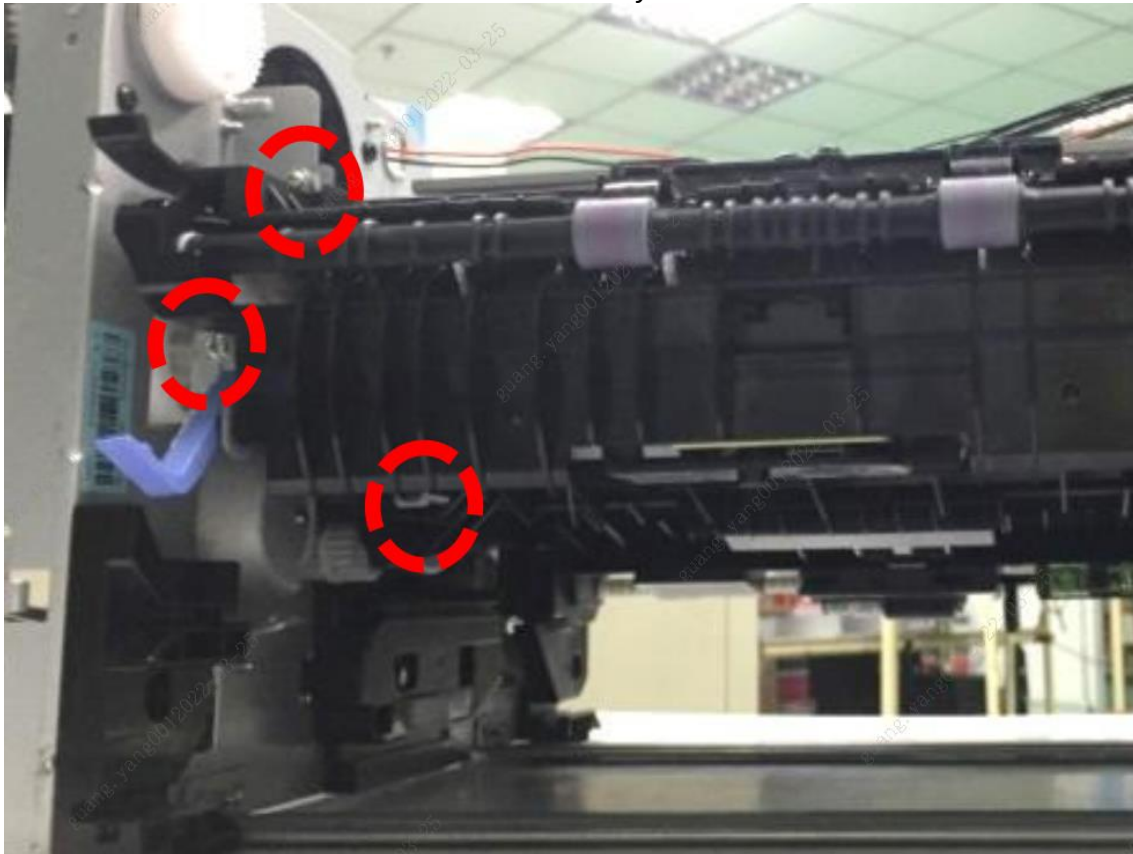
III. Solution

1. Remove rear cover
2. Open the fuser door using the handles on both sides.



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3.Loosen a bit the three screws of fuser assembly on the left..Do not take out the three screws.

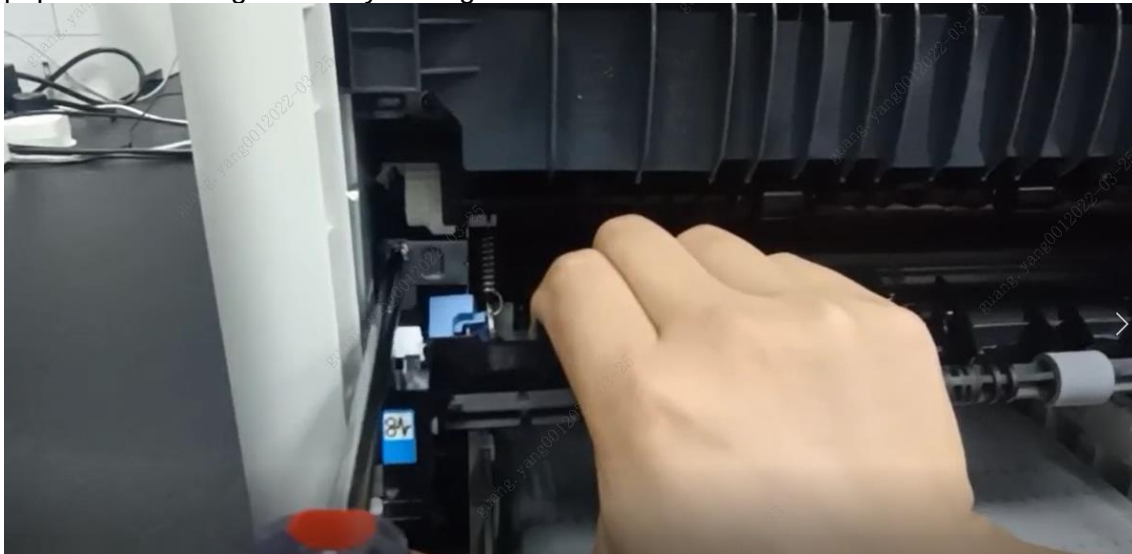


4.Use a hand to press down paper feed leading assembly



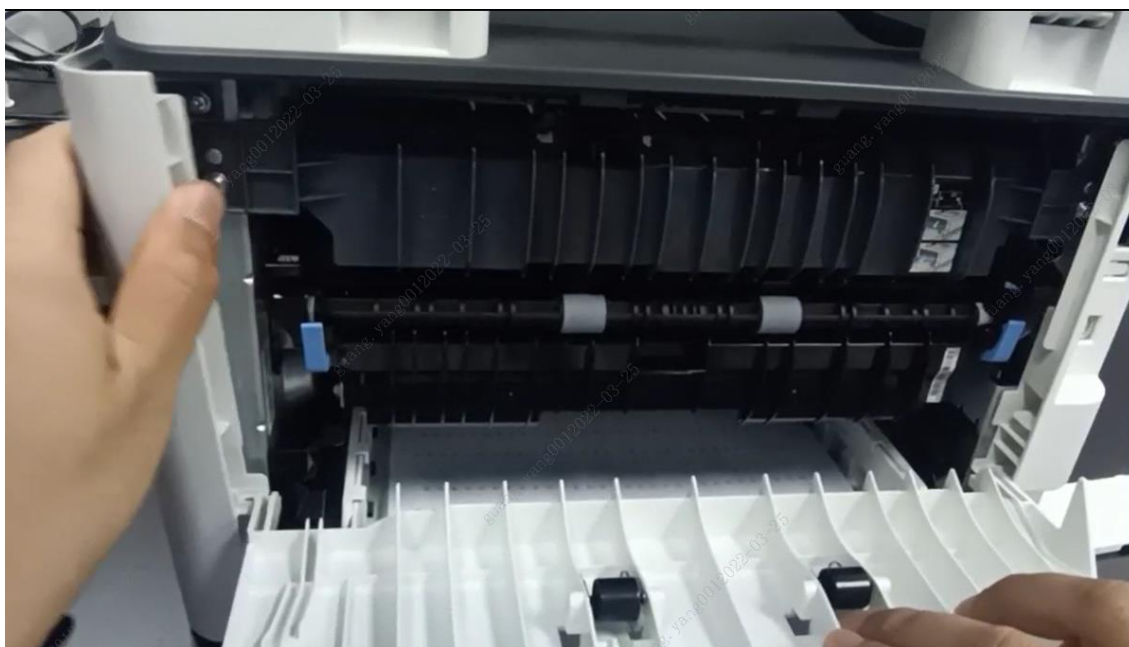
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5.Keep pressing down the paper feed leading assembly while tighten the left three screws from up to bottom.Specificly,tighten the top screw first and then middle screw.Then release pressure on the paper feed leading assembly and tighten the third/bottom screw.



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6.Install the paper feed leading assembly and rear cover



IV.Remark